



CONTACT ME

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EDUCATION

Computer Science - Bachelor
Universitas Patria Artha
2022-2023

Forensic Science - Online Undergraduate
American Public University
2020-2021

Universitas Widya Dharma Pontianak
2015-2018

SMA YPK Pontianak - Social Studies
2012-2015

SKILLS - BANKING

Teamwork	<div></div>
Problem-solving	<div></div>
Revenue Enhancement	<div></div>
Operation Management	<div></div>
English Skill	<div></div>
Build Customer Relationship	<div></div>

Avira

Curriculum Vitae

WORK EXPERIENCE

Personal Financial Advisor January 2023 - Now
PT Bank Maybank Indonesia Tbk. | Pontianak

- Met productivity and quality KPI targets while delivering excellent customer experiences.
- Built strong knowledge of product line to assist customers in selecting products, with the main focus for Time Deposit, Current Account (Giro), and Saving Account for Branch Funding Growth
- Consulted with customers to understand and meet product and service needs with standard and customized solutions.

ProHire - Bank Teller February 2020 - January 2023
PT Bank Maybank Indonesia Tbk. | Pontianak

- Engaged customers to uncover needs and suggest related bank products.
- Greeted customers and facilitated welcoming and customer-focused environment.
- Counted items, recorded amounts, documented serial numbers and signed and dated receipts and manifests.
- Provided exceptional customer service and support to earn numerous referrals.
- Used good cash handling skills and attention to detail to maintain balanced cash box.
- Addressed customer complaints and assisted in timely resolution to maximize satisfaction.

BAKTIBCA - Customer Service Officer October 2018- December 2019
PT Bank Central Asia | Singkawang

- Sorted and filed transaction documentation to maintain complete records.
- Developed relationships with customers, suggested suitable bank services and met banking needs.
- Smoothly opened, closed and updated accounts and savings plans for customers.
- Obtained and input customer information to open new accounts, savings plans and purchasing bonds.
- Met sales quotas consistently by discussing bank products with customers.

SKILLS - TECH

Information Security	<div></div>
Penetration Tester	<div></div>
Linux Environment & Tools	<div></div>
IT Support & Troubleshooting	<div></div>
HTML, CSS, Java, C++	<div></div>
Python, C#	<div></div>
Network Security	<div></div>
Cloud Computing	<div></div>

Achievements - BCA

- Certificate of Appreciation as TOP 10 APE Contributor Champion AIA Fast Start program 2019 by PT AIA Financial (Ranked #6th)
- Certificate of Appreciation as TOP 25 Policy Contributor Champion AIA Fast Start Program 2019 by PT AIA Financial(Ranked #11th)

LANGUAGES

English	<div><div></div></div>
Russian	<div><div></div></div>
Chinese	<div><div></div></div>
Chinese Dialects (Tiochew)	<div><div></div></div>
Polish	<div><div></div></div>
Japanese	<div><div></div></div>

LICENSES AND CERTIFICATIONS

OPSWAT Academy

1. OPSWAT Endpoint Compliance Associate Certificate
2. Introduction to Critical Infrastructure Protection Certification

HackerRank Skill Certification

1. C#
2. Javascript (basics)

TryHackMe

1. COMPTIA Pentest+
2. Introduction to Cyber Security
3. Web Fundamentals
4. Jr Penetration Tester

Udemy

1. Forensic Science
2. Information Security A-Z™: Complete Cyber Security Bootcamp

Local Bootcamps

1. BISAAI - Mengenal Cloud Computing (With case study)
2. KEDAI ILMU x STUDI DEVOPS- Bootcamp Cyber Security as SOC Analyst

Banking Related

1. Maybank - SPPUR, operational and fundamental banking related e-learning certs
2. BCA - AAJI, operational and fundamental banking related e-learning certs

SOCIAL MEDIA

1. Tryhackme : ybigsur5
2. HackerRank : y_bigsur
3. LinkedIn : Avira (方素泐) Avira
4. Instagram : vlava_kznt
5. GitHub : ybigsur5
6. Website/blog : <https://cybervira.wordpress.com/>,
<https://virainfosecurity.tumblr.com/>